



Client Intake Questions:

Name & Surname: _____ Date of Birth: _____
 On Behalf Of: _____ Relationship: _____
 Claim Number: _____ Link Number: _____ Case Number: _____

If not available, please phone RAF immediately with client on 087 820 1111

Important

it's important to try and get any documentation from the client given to them by the attorneys or the Road Accident Fund that they may have in their possession, if they do not have copies, please take CLEAR PHOTOS and send the photos with the completed form.

This form is to be completed in full:

Date of accident	
How long were they in hospital for	
Name of 1st attorney firm	
Name of 2nd attorney firm	
Name of attorney that assisted them	
Date they met the attorney (Date and date and time estimate)	
When last did they hear from the attorney	
Did they get any documents from the attorney in regards to their case	
Did they get paid from the attorney	
If yes When did they get paid	
How much were they paid	
QUESTIONS TO ASK ROAD ACCIDENT FUND	
Case Number?	Claim Number?
Link Number?	Were the lawyers paid for Merits and for Quantum?
Merits Awarded?	Quantum Awarded?
Has the case been finalized?	When did RAF pay the attorney?